



Care & Maintenance Guide

Everyday Cleaning

Caesarstone® requires very little maintenance to keep the surface looking like new. For everyday, routine cleaning of Caesarstone® we recommend wiping the surface with warm soapy water (a mild detergent) and a damp cloth, or use our convenient Caesarstone® Cream Cleanser.

As Caesarstone® is virtually non-porous, it will keep its lustrous gloss and ultra smooth surface without polishing and it never needs sealing. Never attempt to polish the surface on your own, and avoid prolonged rubbing in one spot when cleaning.

Caesarstone® Cream Cleanser

Caesarstone® Cream Cleanser has been specially formulated to remove the most stubborn stains such as red wine or beetroot while taking care of your Caesarstone® surfaces. It is also suitable for cleaning sinks and taps, baths and basins, shower recesses, tile surfaces and kitchen surfaces.

Food Preparation

We always recommend cutting on an appropriate cutting board and never directly on the Caesarstone® surface to avoid blunting kitchen knives or damaging the surface.

Warranty Registration

Have you registered your Caesarstone® Lifetime Warranty yet? Register you Caesarstone® online to receive a free Caesarstone® Cleaning Kit and a stainless steel Caesarstone® Authenticity Badge, which demonstrates the authenticity of your Caesarstone® product. For more information on the Lifetime Warranty, and how to register, visit

caesarstone.co.za.

Cleaning Reference Guide

Substance	Caesarstone® Cream Cleanser	Methylated Spirits
Red Wine	✓	
Beetroot	✓	
Coffee / Tea	✓	
Cordial	✓	
Spices	✓	
Food Oils	✓	
Glue / Silicone / Paint		✓

Heat Resistance

Caesarstone® will tolerate brief exposures to moderately hot temperatures, however prolonged direct contact with, or radiated heat from very hot pots can cause thermal shock, discolouration or damage. Therefore we do not recommend placing hot pots, pans, electric frying pans, oven trays, etc. directly from the hotplate or out of the oven onto the surface of Caesarstone®. We always recommend the use of a hot pad or trivet to place hot items on.

Tough? Yes. Indestructible? No.

As with any surface, Caesarstone® can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichlorethane or methylene chloride, such as paint removers or stripper. Avoid any highly aggressive cleaning agents like oven cleaner that have high alkaline/pH levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralize the effect.

Caesarstone® Cleaning Products

Caesarstone® has developed cleaning products specially designed and formulated to keep your quartz surfaces looking their best. Caesarstone® Cream Cleanser is now available to purchase from all ISS branches.

Extra Stubborn Stains

If you have an extra stubborn stain which can't be removed with Caesarstone® Cream Cleanser, don't panic! Simply contact our Caesarstone® customer support team at 083 608 5810 who will be able to provide you with further cleaning advice for your specific type of stain.





How to use Caesarstone® Cream Cleanser

For removal of extra stubborn stains, or if you wish to give your Caesarstone® surface a thorough clean then we recommend Caesarstone® Cream Cleanser and a 3M™ Scotchbrite™ Never Scratch™ All-Purpose Scrubber which can be used without damaging the stone, or alternatively applied to a soft, damp cloth.

When using Caesarstone® Cream Cleanser, apply a generous amount to the counter top then gently work it into a thick foam using a 3M™ Scotchbrite™ Never Scratch™ All-Purpose Scrubber which has been drenched in warm water. Gently scrub the stain in a circular motion, adding more warm water if necessary while being careful not to rub in one spot for too long. Use the scrubber to clean the entire surface before rinsing with more water then buffing the surface dry with a soft, clean towel.

To remove adhered materials like food, gum and nail polish, first scrape away the excess with a sharp blade. If there are any grey metal marks on the surface, a mild detergent will remove it. Household bleach can generally be used as an effective cleaner to remove stubborn marks, but care should be taken as some products are considerably stronger than others.

For Motivo™ pattern textured collection it may also be necessary to use a non-abrasive soft bristle brush for extra stubborn stains.



We'd love to hear from you. For more design ideas, information and for your nearest showroom, visit our website: caesarstone.co.za

Caesarstone® and other Caesarstone® marks are trade marks of Caesarstone® Sdot-Yam Limited and they are used under licence by International Slab Sales (Pty) Ltd. 3M, Scotch-Brite and Never Scratch are all trademarks of 3M Company. This document supersedes all previous versions and is subject to change without notice.

© Copyright Caesarstone 2015.